

# Alcatel-Lucent 8262/8262Ex DECT Handsets

The [Alcatel-Lucent 8262 DECT Handset](#) is the perfect communications companion for your mobile workforce that operate in demanding environments such as construction, manufacturing or the oil and gas industry.

The 8262 DECT Handset provides unparalleled robustness through 180 g (6.34 oz) of technology packed into a ruggedized body, with a shock-proof screen that can survive falls from 2.0 m (6.6 ft). The dedicated shield and body grip make the 8262 DECT Handset usable with gloves for specific industries such as: chemistry construction or metallurgy.

The 8262 DECT Handset provides a complete set of Isolated Worker Protection services that protect lone workers from incidents and accidents at the workplace. These include: Man-down, no movement, pull cord, and emergency button.

Isolated Worker Protection is enhanced when augmented with device geo-location. The 8262 DECT Handset offers low cost and high precision. The device supports Bluetooth 4.1 Low Energy technology. Radio transmitters are disseminated throughout the work yard, and intelligence is concentrated in the centralized supervision system.

The Alcatel-Lucent 8262Ex DECT Handset offers all of the characteristics of the 8262 DECT Handset in hazardous gas and dust environments where there is risk of an explosion.



8262 DECT Handset

8262ex DECT Handset



Features	Benefits
Alcatel-Lucent telephony protocol (AGAP)	Enjoy all the business communication features such as easy access to the corporate directory and the desk phone twinset
Ruggedized IP 65	Designed for demanding environments: The 8262 and 8262Ex can resist up to a 2-drop meter onto concrete
Bluetooth Low Energy technology for high-accuracy geo-location	Locate the device and user; accelerate first-response
Isolated Worker Protection services	Trigger help quickly with features such as alarm buttons, man-down, no movement, or pull-cord
Quality HD audio in noisy environments	Automated Gain Control (AGC) and 2 microphones provide excellent audio comfort
8262Ex: Explosion proof	Designed for explosive environments. The 8262Ex is built to prevent sparking in all situations. It is ATEX compliant with the following classification: - Gas: II 2G Ex ib IIC T4 Gb - Dust: II 2D Ex ib IIIC T135°C Db IP65"

## Technical specifications

### Physical characteristics

- 3BN67345AA 8262 DECT Handset  
Box contains handset, battery, belt clip and safety sheet
- Color: Black
- 3BN67360AA 8262Ex DECT Handset  
Box contains handset, battery, belt clip, Torx screw driver and safety sheet
- Graphic display: 2.4 in, 320 x 240 pixels, 65,000 colors
- Display backlight: White
- Keypad backlight: Blue
- Hands-free, mute
- Vibrator
- Headset: Jack 3.5 mm, TRRS compliant<sup>1</sup>
- Bluetooth 4.1
- Battery charging on micro-USB type B connector<sup>1</sup> or desktop charger

### Dimensions

- Height: 145 mm (5.71 in)
- Width: 55 mm (2.16 in)
- Depth: 23 mm (0.9 in)
- Weight: 180 g (6.34 oz)

### 8262 DECT battery pack

- Easily replaceable, 1,100-mAh lithium-ion battery
- Talk time: Up to 20 hours
- Standby time: Up to 200 hours
- Charging time: Less than 3 hours

### 8262Ex Battery pack

- 1,100-mAh lithium-ion battery screwed for security purpose
- Talk time: Up to 17 hours
- Standby time: Up to 160 hours
- Charging time: Less than 6 hours

### Radio specifications

- DECT frequency band
  - DECT Europe: 1880 MHz to 1900 MHz
  - DECT 6.0 North America: 1920 MHz to 1930 MHz
  - DECT Latin America: 1910 MHz to 1930 MHz, except Brazil 1910 MHz to 1920 MHz
  - DECT Asia: 1900 MHz to 1906 MHz
- Handover: Bearer, connection, external
- Out-of-coverage signaling
- Antenna diversity

### Wireless security

- Identity
- Authentication
- Encryption

### Bluetooth 4.1

- Headset profile
- Hands-free profile
- Proximity profile

### Registration

- Up to four systems
- Manual selection
- Automatic selection

### Audio codecs

- G726

### Detailed features

- System languages: Communication Server dependent
- Hands-free, microphone mute
- LED for status indication: Four colors (green/orange/red/blue) for battery status, missed calls, messages and Bluetooth
- Ring tones and vibrate mode
  - Six user-selectable polyphonic tones
  - Volume control: Four values, meeting mode
- Supports all AGAP (Alcatel-Lucent Generic Access Profile) features on the Alcatel-Lucent communication call servers with TDM (time-division multiplexing) infrastructure
- Supports all AGAP (Alcatel-Lucent Generic Access Profile) features on the Alcatel-Lucent communication call servers with IP-xBS infrastructure
- Call by name: Personal and system directory on the call server
- Call log: Centralized call log
  - All, answered, dialed, missed
  - Up to 50 call logs
- Audio and LED message signaling
- Programmable keys: F1/F2 keys
- SD card (optional): Stores user data and duplicates setting to other 8262 handsets
- Two microphones provide ambient noise reduction

### Alarms and notifications

- Periodic live call (every 30 to 999 s, default 90 s)
- Alarm button call (long-press or multiple presses)
- Man down call (programmable to 30°, 40° or 60°)
- No movement call
- Pull cord (accessory)
- Shock call
- Events using Bluetooth Low Energy (BTLE) technology
- Task progress call (up to nine distinctive actions)
- Status call (reports on/off status, in/out charger)
- Incoming call: Normal, Urgent, Very urgent, Hands-free, specific ring tones
- Alarm acknowledgement
- Alcatel-Lucent OpenTouch® Notification Service (OTNS) compliant

### Location

- Triangulation with up to 4 DECT base stations
- Location through BTLE beacon
- Data transmitted with notification
- External server required

### Serviceability

- Site survey tool
- Diagnostic mode
- USB multiple devices download tool
- Software update over the air (SUOTA) on 8378 IP-xBS and TDM base stations on OmniPCX® Enterprise Communication Server

### Software management tool

- USB download tool
- DECT Handsets Unified Support Tool

### Operating environment

- Operating temperature: -10° C to +55° C (14° F to +131° F) (deviation from class 7.3, see (\*) under environmental)
- Storage temperature: -25° C to +55° C (-13° F to +131° F)
- Transport temperature: -40° C to +70° C (-40° F to +158° F)

<sup>1</sup>Available for 8262 DECT only

## Datasheet

[Alcatel-Lucent 8262/8262Ex DECT Handsets](#)

## Free fall tests

- Handsets dropped 30 times from 1.2 m
- Standard product IEC 60068-2-32, procedure 1, dropped 12 times on concrete floor, extended to 2 meters
- IEC 68-2-32, procedure 2, dropped 1,000 times from 0.5 m

## Chemical resistance test

- 99% concentration of isopropyl alcohol
- Undiluted dish washer detergent
- 3% hydrochloric acid
- M-alcohol (85% methylated ethanol)
- 60% chlorhexidin 0.5 mg/ml

## Regulatory

- EU directives
  - 2014/53/EU (RED)
  - 2011/65/EU
  - 2015/863 (RoHS)
  - 2014/34/EU (ATEX)
- Eco design
  - WEEE: EU Directive 2012/19/EU
  - Waste of packaging: EU Directive 94/62/EC
  - Eco design: 2009/125/EC; EC regulation No. 1275/2008 ; EN 50564:2011
  - Battery: EU Directive 2006/66/EC
- Safety:
  - Europe: IEC 60950-1, EN 60950-1
  - USA/Canada: CAN/CSA-22.2 No 60950-1-07 UL 60950-1
- EMC & Radio
  - EN 301 489-1 V1.9.2 (Common)
  - EN 301 489-6 V1.3.1 (DECT)
  - EN 301 489-17 V2.2.1 (Bluetooth)
  - IEC/EN61000-4-2 (Level 3 criteria B (ESD))
  - AS/NZS CISPR 22:2009 + A1:2010

- SAR
  - Europe: EN 50360:2001 +A1: 2012
  - Europe: EN 50566:2013
  - USA: Limit: ANSI/IEEE C95.1
  - USA: Procedures: IEEE 1528:2013 and RF exposure KDB 447498 D01
  - Canada: RSS-102 Issue 4
  - Australia/NZ: EN62209-1:2006/IEC 62209-1:2005
  - Australia/NZ: EN62209-2:2010/IEC 62209-2:2010
  - SAR: 0.019 W/kg
- Acoustic shock
  - Europe: EG 202 518 V1.4.1
  - USA/Canada: UL60950-1 Annex NAD 2~4
- Audio, hearing aid
  - USA/Canada: Section 68.316 and 68.317 of FCC 47 C.F.R. Part 68 or EIA/TIA-504-A (1998) or TIA-1083-A (November 2010)
  - Australia/NZ: AS/ACIF S040:2001

## Radio frequency

- DECT
  - CAT-iq 2.0 including
    - EN 301 406 V2.1.1 (Previous TBR6)
    - EN 300 176-2 (TBR10)
    - ETSI TBR22/A1 (GAP)
  - ETSI TS 102 841 (security)
    - Full support of the DECT Security EN300 444 feature N35 and N36, as specified by the DECT forum
- Bluetooth
  - EN 300 328 Radio
- Local
  - Australia/NZ: RF AS/NZS4268
  - FCC 47 CFR subpart 15-D
  - FCC 47 CFR subpart 15-C
  - Canada: RSS-213 Issue 2, RSS-247 Issue 1
- Local regulation
  - Australia: AS/CA S004
  - US/Canada: FCC 47 CFR part 68
- EX compliance (8262Ex DECT Handset)
  - ATEX EN 60079-0, EN 60079-11
  - IECEx EN 60079-0, EN 60079-11
- Europe
  - Gas: II 2G Ex ib IIC T4 Gb
  - Dust: II 2D Ex ib IIIC T135°C Db IP65

## Environmental

- Operation: (\*) ETS 300 019 part 1-7 class 7.3 partly weather protected and non-weather protected location
- Storage: ETS 300 019 part 1-1 class 1.2: Weather protected, not temperature-controlled storage locations
- Transport: ETS 300 019 -part 1-2 class 2.3: Public transportation
- IP Class: EN 60529 IP65

## Accessories

- 3BN67346AA Desktop charger
  - Charges one handset and one battery<sup>1</sup>
- 3BN67352AA Vertical pouch
- 3BN67348AA Spare belt and swivel clip
- 3BN67347AA Pull cord
- 3BN67354AA Accessory kit
  - Belt clip covers (X2), Battery doors (x2), Screws for cover (x4), Pull cord covers (X2) and adapted screwdriver
- 3BN67351AA Rack charger
  - Charges up to 6 handsets and 6 batteries
- 3BN67353AA Power supply for rack charger
- 3BN67361AA Spare battery for 8262Ex

## Common accessories with 8232/8242 DECT

- 3BN67335AA Power supply Europe
- 3BN67336AA Power supply worldwide
- 3BN67332AA Spare battery<sup>1</sup>

## Verified Bluetooth headsets

- 3BN67212EU Bluetooth headset Plantronics Voyager Pro
- 3BN67215WW Bluetooth headset Plantronics Voyager Legend

<sup>1</sup>Available for 8262 DECT only